

Information about your test

Please keep this information safe in case you need to contact us about your test results.

How will I get my test results?

It is important that you provide us with a telephone number.

Your test results are usually available within seven working days depending on the type of test. Most test results will be sent to you by an **NHS automatic text message**. The message may ask you to contact the clinic if we need to speak to you by calling **0300 123 5474**.

Your results

If you receive a text message that says your tests are negative you do not need to contact us. However, we recommend you re-test if you change your sexual partner.

If you do not receive a text message from us within 10 days of taking the test, please ring our test results line **0300 123 5474** and select the relevant option. Lines are open **Monday to Friday, 8.30am - 4.30pm**.

If you have a positive test result, you are likely to need treatment with medication or antibiotics. Treatment is available at many of our clinics and we can arrange this for you when we speak to you.

Some infections require your sexual partner(s) are also treated so that the infection is not passed back to you or to anybody else.

It's important to get treatment if you've had a positive result. If we have difficulty contacting you or are concerned you have not received your treatment we may involve other health professionals to help us help you.

All test results are confidential.

In partnership:

Wirral Community NHS Foundation Trust
Wirral University Teaching Hospital
NHS Foundation Trust

The Royal Liverpool and Broadgreen
University Hospitals NHS Trust
Brook Wirral

